

## Mrs X - Action Plan

Recommendation	Scope of Recommendation	Action to take	Lead Agency	Key milestones achieved in enacting recommendation	Target Date	Date of Completion and Outcome
Safe Newcastle to agree with partnership agencies, including schools, an approach to increasing community awareness about domestic violence abuse so that family and friends of victims know where to access appropriate advice and support.	Local	<ul style="list-style-type: none"> <li>• Discuss with partners and identify initial ideas</li> <li>• Discuss with Communications Teams</li> <li>• Scope approach and timescales</li> <li>• Identify finance</li> <li>• Seek sponsorship</li> <li>• Agree awareness raising campaign</li> <li>• Implement campaign</li> </ul>	Safe Newcastle	<ol style="list-style-type: none"> <li>1. Meeting held with partners proposal written up</li> <li>2. Meeting held with Communications Teams</li> <li>3. Confirm finance</li> <li>4. Develop project plan</li> <li>5. Run campaign</li> </ol>	<ol style="list-style-type: none"> <li>1. June 2015</li> <li>2. August 2015</li> <li>3. August 2015</li> <li>4. August</li> <li>5. September 2015</li> </ol>	
All agencies to review their process for responding to concerns in relation to domestic violence and abuse expressed by family and friends to ensure that measures are in place for proactively responding to these and seeking further information whilst maintaining the confidentiality of the victim.	Local	<ul style="list-style-type: none"> <li>• All agencies to identify their process for responding to concerns in relation to domestic violence and abuse by family and friends and where this is available/how this is made known to staff.</li> <li>• To provide feedback to Safe Newcastle as to the above including any gaps within the process and how these will be addressed.</li> </ul>	Safe Newcastle	<ol style="list-style-type: none"> <li>1. SNU to contact all partnership agencies to request information.</li> <li>2. Agencies to review processes.</li> <li>3. Agencies to return responses including any actions to be taken to SNU.</li> </ol>	<ol style="list-style-type: none"> <li>1. 14<sup>th</sup> November 2014</li> <li>2. 14<sup>th</sup> December 2014</li> <li>3. 19<sup>th</sup> December 2014</li> </ol>	

<p>Relevant findings and conclusions from the review to be shared with the children's school.</p>	<p>Local</p>	<ul style="list-style-type: none"> <li>• Chair to agree with Safe Newcastle information to be shared with the school.</li> <li>• Chair to contact headteacher of school to set up meeting.</li> <li>• Meeting to take place between Chair and headteacher.</li> </ul>	<p>Chair of Review</p>	<p>1. Meeting agreed with headteacher of school.</p> <p>2. Meeting completed and relevant information shared.</p>	<p>1. 14<sup>th</sup> November 2014.</p> <p>2. 12<sup>th</sup> December 2014. Completed</p>	
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### Individual Agency Actions

<p>Relate to review policies and procedures in relation to responses to disclosure of domestic violence and abuse to ensure that Relate staff provide appropriate information, advice and support at the earliest possible opportunity.</p>	<p>Local - individual agency</p>	<ul style="list-style-type: none"> <li>• Newcastle Safeguarding Adults team to meet with Relate to discuss multi-agency flowchart for responding to domestic abuse.</li> <li>• Relate to review how this may assist in revising procedures.</li> <li>• Relate to inform Safe Newcastle of any revised policies or procedures relating to the disclosure of abuse.</li> </ul>	<p>Relate.</p>	<p>1. Meeting agreed between Relate and Safeguarding Adults team.</p> <p>2. Meeting completed between Relate and Safeguarding Adults team.</p> <p>3. Review of policies and procedures relating to disclosure of domestic abuse and violence completed by Relate.</p> <p>4. SNU informed of any revised policies or procedures relating to the disclosure of abuse.</p>	<p>1. End October 2014</p> <p>2. End December 2014</p> <p>3. End January 2014</p> <p>4. End January 2014</p>	
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