Domestic Violence and Abuse Services in Newcastle

Domestic violence and abuse has a profound impact on individuals, families and communities. In Newcastle we have a broad range of services to support victims and survivors of domestic violence and abuse including raising awareness, reducing risk, providing support and moving victims and their families towards recovery.

Newcastle Integrated Domestic Abuse Service (NIDAS) 0191 214 6501
An integrated service that can be accessed by anyone aged 16 years and over, irrespective of their ethnicity, religion or sexual orientation, and provides:
- a single point of contact through a 24 hour telephone service which provides information, advice and guidance, carries out an assessment of need and also admits people into the service;
- crisis accommodation and resettlement support for women and their children with 1, 2 and 3 bedroomed self-contained apartments on a single safe and secure site. One of the units is fully compliant with the Disability Discrimination Act;
- specialised support for children, young people and families who are accessing the integrated service;
- preventative outreach support for men and women; and
- Independent Domestic Violence Advocacy (IDVA) and Independent Sexual Violence Advice (ISVA) for people at high risk of harm.

The service can also support men to access safe accommodation.

The Safe Project 0191 273 4942
Providing 1 to 1 practical and emotional support for victims and survivors of domestic abuse from age 11 years plus. Safe4Life course for teenagers, and recovery course for adult victims and survivors. Teenage DV peer educators provide 1 to 1 practical and emotional support for teenage victims and survivors.

The Angelou Centre 0191 226 0394
Support, practical advice and help on issues relating to domestic violence and abuse, including honour based violence and forced marriage and a children’s service. Workers in the centre can speak a number of community languages including Urdu, Punjabi, Hindi, Arabic and French.

Newcastle Women’s Aid 0191 261 0504
0800 9232622 (Mon-Fri, 9.00am - 4.30pm)
Providing specialist support services to women and girls affected by domestic abuse, including Domestic Abuse Floating Support (DAFS) offering 1 to 1 support and group work focusing on recovery and staying safe, The Recovery Toolkit, The Freedom Programme, and advice and training.

Rape Crisis Tyneside and Northumberland 0191 222 0272
0800 035 2794 (helpline Tues, Wed, Thurs 6pm-8.30pm)
Information, support and counselling for women aged 16 and over who have been raped or sexually abused.
Northumbria Police Safeguarding Unit

The Safeguarding Unit leads on issues relating to child abuse, domestic violence and abuse, rape investigations, management of dangerous offenders (MAPPA) and the protection of vulnerable adults. Advice and information for victims of crime

Domestic Violence Protection Project (DVPP) 0191 284 7198
This project works with male abusers who want to change their violent behaviour. The programme offers men the opportunity to look at their abusive behaviour and learn new ways of thinking. The project can also work with women if their ex/partner is participating in the programme.

National Services

A number of domestic violence services also operate nationally providing specialist support to victims of domestic violence, perpetrators and their families.

National Domestic Violence Helpline 0808 2000 247
The 24/7 freephone National DV Helpline can provide confidential advice for women experiencing domestic abuse, or others calling on their behalf, from anywhere in the UK. They can also point you towards domestic abuse organisations in your area.

Men's Advice Line Freephone 0808 801 0327
Advice and support for men experiencing domestic violence and abuse.

National LGBT Domestic Abuse Helpline 0300 999 5428 or 0800 999 5428
Advice and support to people who have experienced biphobia, homophobia, transphobia, sexual violence or domestic abuse.

Forced Marriage Unit 020 7008 0151
The Foreign and Commonwealth Office’s Forced Marriage Unit (FMU) is raising awareness about forced marriage across the public sector. We provide expert advice to professionals, especially those confronted by forced marriage for the first time.

National Centre for Domestic Violence 0800 970 2070
Free, fast emergency injunction service to survivors of domestic violence regardless of their financial circumstances, race, gender or sexual orientation.

Rights of Women
Free confidential legal advice to women on the following advice lines: family law, criminal law and immigration and asylum. Check the website for telephone numbers and session times.

Respect Phone Line Freephone 0808 802 4040
Confidential phoneline for domestic violence perpetrators, male or female. They offer information and advice to support perpetrators to stop their violence and change their abusive behaviours.