# Homelessness Prevention Forum (quarterly) Chair: Cllr Joyce McCarty, Deputy Leader

Partners: Newcastle City Council (NCC), Your Homes Newcastle (YHN), supported housing / floating support providers, support agencies, stakeholder organisations

Coordinates prevention of homelessness activity across the city. Includes representation from debt, welfare benefits & financial inclusion agencies with recognition that prevention is an issue beyond housing Financial Inclusion Group (quarterly)
Chair: Cllr Joyce McCarty, Deputy Leader

Partners: NCC, YHN, advice & support agencies, voluntary & community sector organisations

Coordinates a citywide approach to financial inclusion; each meeting focuses on a different topic (e.g. child poverty, digital inclusion) & the work being done to promote financial inclusion in that area, as well as ideas for further development

Cross Council Migration Group (bi-monthly)
Chair: Neil Munslow, Service Manager: Active
Inclusion

Coordinates migration related activities across NCC to ensure a consistent response

Welfare Reform Board (quarterly)
Chair: Andrew Lewis, Assistant Chief Executive

Partners: Department for Work & Pensions (DWP), NCC, Newcastle Council for Voluntary Service (NCVS), Newcastle Futures, YHN

Provides leadership for the city's overall response to the Government's welfare reforms by maintaining oversight of & reviewing existing & new challenges; the impact on residents, the Council & other organisations; & how we are responding to enable routine reporting to Cabinet

### Newcastle Advice Compact

(monthly)

Chair: Neil Munslow, Service
Manager: Active Inclusion

Partners: NCC, JCP, citywide advice and support providers

Coordinates use of face to face advice & promotes consistent communications, standards & advice across the sector with the aim of reducing confusion & duplication

#### Newcastle Employment Support Compact

(bi-monthly)

Chair: (temporary) Cllr Joyce
McCarty, Deputy Leader

Partners: NCC, JCP, citywide employment support providers

Coordinates use of face to face employment advice and support and to provide a consistent approach to information and service standards across the sector with aim of improving coordination of service delivery

#### Private Rented Liaison

(monthly: internal; quarterly: external)

Chair: Neil Munslow, Service Manager: Active Inclusion

Partners: Changing Lives, Citizens Advice Newcastle, NCC, Shelter, YHN

Coordinates Interventions List & Prohibition Orders Protocol, access & resilience initiatives in the private rented sector

## North of Region Homelessness

Operational Group (quarterly)
Chair: Gill Simm, Housing
Assessment & Advice Manager
(rotating)

Partners: Durham County Council, Gateshead Council, North Tyneside Council, Northumberland County Council, NCC, South Tyneside Council, Sunderland City Council

Examines frontline operational issues for homelessness services, sub-regional trends in homelessness, training needs & opportunities, & acts as a forum for sharing good practice among partner authorities

#### YHN Liaison, Homelessness, Debt & Welfare Rights

(quarterly) **Chair:** Gill Simm, Housing
Advice & Assessment Manager

Partners: NCC, YHN

Reviews how the ASWs, Money Matters team & Welfare Rights Service work together, including practice issues, evidence of what works well & identifying opportunities for improvement

#### **Gateway User Group**

(quarterly) **Chair:** Sophie Reid-McGlinn,
Senior Active Inclusion Officer

Partners: NCC, referral agencies, supported housing / floating support providers

Addresses issues from Newcastle Gateway users & acts as a user forum for development of the system

#### Multiple Exclusion Common Case Management Group (weekly) Chairs: Rachael Hope, Community Safety

Specialist – Drugs

Partners: Changing Lives, NCC, drug & alcohol treatment providers, probation

Coordinates support & accommodation responses for adults with multiple needs who are at risk of exclusion & harm

services, supported housing providers

# Supported Housing Move-on Panel (monthly

Move-on Panel (monthly)
Chair: Debra Shiel, Lead Practitioner Complex Needs

Partners: NCC, supported housing providers, YHN

Coordinates moves to independence & links providers with floating support

#### Temporary Accommodation Move-on Coordination Meeting (monthly)

Chair: Gillian Simm, Housing Assessment & Advice Manager

Partners: NCC. YHN

Coordinates the transition of households who are owed the full homelessness duty from temporary accommodation to YHN tenancies

### Temporary Accommodation Progress

Meeting (weekly)
Chair: Penny Brunton, Temporary
Accommodation Manager

Partners: NCC, Children North East, Northumberland Tyne & Wear NHS Foundation Trust

Coordinates support for households in temporary accommodation, focussing on housing, income, health & needs of children

# Sustaining Tenancy Meeting (as required)

Chair: (relevant YHN Tenancy & Estate Manager)

Partners: NCC, YHN and other relevant agencies as applicable

Coordinates support for households facing eviction and whether any additional support could reduce the risk of eviction.