

ALLOCATIONS AND LETTINGS REVIEW 2023

You said and we have listened

We proposed: To remove the income limit so the amount you earn will not stop you applying to join the housing register.

You said: 72% (13 out of 18) of participants who commented on this felt strongly that people on high incomes should not be allowed to join the housing register and felt that the allocation of social housing should be limited to people on lower incomes.

This Means: We agree with your views and will be keeping the £50,000 income limit.



3 responses from Registered **Providers**

We Proposed: That people who don't have a local connection to Newcastle will have their housing needs assessed. If they would otherwise have qualified for Bands A, B or C they will instead be awarded a new 'Reduced Priority' band.

You said: 57% (4 out of 7) of participants who commented, disagreed as they felt that local residents should be prioritised above people with no local connection to Newcastle.



316 responses to the online questionnaire

We Proposed: In addition to the current policy, if you refuse three suitable homes you will not be able to bid for properties for 12 months.

You Said: 80% (16 out of 20) of participants who commented, disagreed as it was felt that this policy would have a negative impact on the most vulnerable applicants. No consistency in decision making in terms of the suitability of a property.

This Means: We agree with your views and will not be introducing a refusal policy.



3 responses from voluntary agencies (Crisis, Shelter & Action Foundation)

This Means: We agree and have created an additional band which will ensure that applicants with a local connection to Newcastle will be offered a property before an applicant with no local connection and the same level of housing need.



We Propose: All comments received that were not related directly to the Allocations proposed changes, will be used to inform future delivery of social housing.

You said: People used this opportunity to provide their thoughts and comments about wider issues relating to allocations and the provision of social housing in Newcastle.

This Means: You may have influenced changes to the future of social housing in Newcastle.

We Proposed: To redefine the current awards and introduce a new additional Band B: Urgent award so that people at risk of homelessness would be awarded Band B: Urgent earlier.

You Said: 69% (9 out of 14) of participants who commented, disagreed with this proposal.

This Means: We agree and have made further amendments to the homeless priority band awards.

1 response on Let's Talk



1 response from another Local Authority

26 people attended our face to face activities

316 responses to our online survey

- **192 Facebook comments**
- 23 Twitter comments

For a copy of the <u>full report</u>. nitv@newcastle.gov.uk

