

Housing and Homelessness: How to find a home

Newcastle Private Rented Service and Rent Deposit Scheme

Newcastle Private Rented Service

The Newcastle Private Rented Service is a Newcastle City Council service which has been working with tenants and landlords in the private rented housing sector of Newcastle since 1997.

What does the Newcastle Private Rented Service do?

The service helps all people looking to rent in Newcastle. However, they mainly work with people who are looking for accommodation in the private rented sector and who live on a low wage or receive benefits. They offer tenants and landlords a range of support and financial insurances in order to create lasting tenancies.

They provide help to tenants by:

- Providing a list of properties that are available to rent from good private landlords
- Giving advice on how to find good quality affordable private rented accommodation
- Giving advice on how to deal with problems in current tenancies

Newcastle Rent Deposit Scheme

Help with a deposit

The service runs the Newcastle Rent Deposit Scheme to help those who aren't able to pay a deposit with their own money. This scheme helps by providing a no-cash deposit guarantee for a suitable private rented property in Newcastle upon Tyne, if you qualify.

How does the deposit guarantee work?

The deposit guarantee is a written agreement with a landlord that is put in place instead of a cash deposit. The deposit guarantee provided by the Newcastle Rent Deposit Scheme lasts for a maximum of 12 months. In this time tenants will need to save up for a cash deposit of their own to give to the landlord when the deposit guarantee expires. The services does not pay any cash to tenants or to the landlord.

How can I get help with a deposit?

When you have found a private rented property that you think is suitable you will need to contact the Newcastle Private Rented Service and provide the following information:

- The property address and the landlord's name and phone number
- The rent you will have to pay
- The amount of deposit required
- If there are any other costs to be covered, such as administration fees
- The property type and size

The service will then check that:

- The property is in Newcastle upon Tyne
- The property is affordable and meets your needs
- The landlord will accept a deposit guarantee from the service
- You are eligible for the scheme

The service will need you to complete an application form which asks for information on your housing history, personal circumstances and who is in your household.

Who qualifies for the Newcastle Rent Deposit Scheme?

To qualify for the scheme you must meet the following criteria:

- Be aged 16 years old or over
- Want to live in private rented accommodation in Newcastle (not Gateshead or North Tyneside)
- Be able to manage a tenancy.

Further information

For more information, contact Newcastle Private Rented Service:

Phone: 0191 277 1438

Email: privaterentedservice@newcastle.gov.uk

Website: www.privaterentedservice.co.uk