



Market Management

Training and Development

Workforce

Care Delivery

Pathway Design

Digital

Communications

Themes

- Leadership Support
- Market Resilience
- Pandemic and Resilience Planning
 - Bed Capacity
- Covid 19 Financial Support measures
- Revised Payment Schedule
- Contract issues and negotiations

Themes

- Train the Trainer
- Virtual Training
- Developing a safety and learning culture
 - Safe use of PPE
- Educational Resources

Themes

- Workforce Capacity
 - Mutual Aid
- DBS First Checks
- Health and Wellbeing

Themes

- Quality and Safety
- Safeguarding
- Enhanced Infection Control
- Operational Overview
- Daily sitrep/Capacity Tracker
 - Clinical Support
 - Hospital Discharge
- Medicines Optimisation
 - Care Plans

Themes

- Testing
- PPE sourcing
- GP Home Visiting
- Enhanced Health in Care Homes Service
- Infection Control support
- Role of Geriatrician
- Medicines Optimisation
- Hospital Admission
- Hospital Discharge
- Connie/Eden/Melton House

Themes

- Common data set
- Virtual support – Ipads/Healthcall/Webinar Q&A/video consultation
 - NHS Net
- Home Care NEWS
- Use of Teams
- Use of ambient monitoring systems
- Integration of capacity tracker into Newcastle command/control centre

Themes

- Daily ringaround
- Collaborative Newcastle weekly bulletin
 - PHE Guidelines
 - Response to questions/concerns