

Neighbourhood Services Priority Plan - South Jesmond

NS Ref.	What is the problem?	Where is it?	What are we going to do about it?
268	Wheeled Bin Misuse - Wheeled bins are being left out which creates risks including burglary and fire.	Ward Wide	<p>We are working in partnership with Northumbria Police and other stakeholders to tackle burglary throughout the east end of the city. We are also looking to identify ways in which we can manage the current situation of wheeled bins being left out following collections and the raft of problems that this brings particularly in back lanes.</p> <p>The Community Engagement Officer is carrying out some education around bringing bins in from lanes. Information regarding refuse collection etc will also be included in the 'Student Information Pack' which is being handed out to all freshers at the start of the new academic year.</p>
270	Lack of parking for residents in the ward	Goldspink Lane area	<p>Parking schemes have now been introduced at various locations throughout the ward to alleviate parking problems experienced by residents. There are still some minor issues occurring where the schemes are not being adhered too which Parking Control and Parking Enforcement are aware of and will be looking at ways in which we can address this.</p>
274	Poor condition of private rented properties, particularly gardens and back lanes	Ward Wide	<p>We will continue to work with landlords to develop & maintain properties to the required standard as listed in the mandatory 'House in Multiple Occupation' (HMO) license which came into force on 6 April 2006. Public Health and Environmental Protection have an active role in ensuring that these standards are kept through enforcement activity where appropriate.</p>
313	Planters are in a state of disrepair and require plants and beautification.	The Terraces	<p>We are in the process of working through a program which will repair the brick planters located around the ward. This work will also look to repair the red glazed brick kerb stones. Once repairs are complete, we will re-plant each planter with appropriate shrubs and consult with local residents regarding the possibility of introducing an 'adopt a planter' scheme.</p>

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812	Development of engagement strategies within the ward	Ward Wide	<p>The Ward Coordinator has set up a forum to engage with older people and find out their views and ideas on the Ward. The Ward Coordinator is also supporting Youth Workers and the new Participation Team who will engage young people in the area and tap into existing groups to consult and identify young peoples needs and aspirations for the area.</p> <p>The Ward Coordinator in partnership with the local policing team has established a new Neighbourhood Watch programme in the Starbeck Mews area, specifically for the Chinese community.</p>
917	Fly-tipping	Ward Wide in back lanes	<p>Flytipping in the North Jesmond ward is predominantly bulky household waste arising from house clearances etc and builders rubble. The Neighbourhood Response Team deal with instances of Fly-tipping as and when it occurs. We will also work with Northumbria Police and Public Health and Environmental Protection Services to identify perpetrators and take legal action where appropriate.</p> <p>The Community Engagement Officer is also in the process of putting together an educational and informative pack specifically designed for the student population, and those who will be moving to the City in September.</p>

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759	Residents reporting noise disturbances in the street late in the evenings and in the early hours.	In the street - Ward Wide	<p>The Ward Co-ordinator and Neighbourhood Response Manager will liaise with local residents, Councillors and Universities in a bid to reduce problems currently caused by a high volume of multi-occupancy properties in the ward.</p> <p>Noise from Properties: We will feed appropriate information regarding excessive noise from properties onto 'Nightwatch' the City Councils Night Time Noise Service which operates seven nights a week.</p> <p>Noise from the Street: Information relating to excessive noise in the streets will be fed directly onto the Police.</p> <p>How to report night time disturbances: Residents can also report any night time disturbances either coming from a property or in the street by calling 0300 1000 101.</p> <p>'Operation Oak' which provides us with 2 dedicated Police Officers patrolling the ward between the hours of 11pm and 4am on busy nights/weekends, is also having a positive impact on the level of night time noise experienced in the ward.</p> <p>The Safe Neighbourhoods Action and Problem Solving groups are also having a positive impact in the ward as any relevant issues are fed into the team as and when they occur and are dealt with effectively and efficiently.</p>
	Residents reporting noise disturbances from properties late in the evenings and in the early hours.	In properties - Ward Wide	