

Neighbourhood Services Priority Plan - North Jesmond

| NS Ref. | What is the problem? | Where is it? | What are we doing about it? |
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| 175 | Fly-tipping | Ward Wide in back lanes | Flytipping in the North Jesmond ward is predominantly bulky household waste arising from house clearances etc and builders rubble. The Neighbourhood Response Team deal with instances of Fly-tipping as and when it occurs. We will also work with Northumbria Police and Public Health and Environmental Protection Services to identify perpetrators and take legal action where appropriate. |
| 176 | Refuse - Wheeled bins not being taken in following collections | Particularly in areas of transient population | We are working in partnership with Northumbria Police and other stakeholders to tackle burglary throughout the east end of the city. We are also looking to identify ways in which we can manage the current situation of wheeled bins being left out following collections and the raft of problems that this brings particularly in back lanes. Newcastle City Council will also take over recycling collections from the current service provider SITA. We are now beginning to phase out the black boxes and replace them with new blue recycling wheeled bins. In light of the changes ahead, we will be making a big push on the 'bring in your bins' message to support the introduction of the new waste collection services. |
| 179 | Poor condition of private rented properties, particularly gardens and back lanes | Ward Wide | We will continue to work with landlords to develop & maintain properties to the required standard as listed in the mandatory ' House in Multiple Occupation ' (HMO) license which came into force on 6 April 2006. Public Health and Environmental Protection will assist us in ensuring that these standards are kept through enforcement activity where appropriate. The new accreditation scheme will be rolled out from 1 May 2008. This is a voluntary scheme for smaller HMOs, which is very much the same in requirements as the mandatory scheme for larger HMOs. |
| 809 | Loss of ball games and open space provision in Bells Yard on Health and Safety grounds. | Bells yard | Consultations with Bells Yard Regeneration Group has taken place and the future design is now at its final stages, ready for submission to the planning department. We will also continue to work with the Ward Committee, and ward officers will support Parks & Countryside in their efforts to develop a three phased programme with the target to reopen the play area to ball games in the late summer of 2008. |
| 194 | Parking Problems | Holly Avenue | We are in the process of introducing residents only / permit parking schemes in the area around Holly Avenue which will hopefully be completed prior to the return of the student population in September 2008. |

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| 569 | Various problems in areas within the ward where there is a high volume of multi-occupancy residencies with excessive noise | Ward Wide | The Ward Co-ordinator and Neighbourhood Response Manager will liaise with local residents, Councillors and University's in a bid to reduce problems currently caused by a high volume of multi-occupancy properties in the ward. We will feed appropriate information regarding excessive noise, onto 'Nightwatch' the City Councils Night Time Noise Service operates seven nights a week and residents can report night time disturbances to the 'Nightwatch' team via the new non-emergency number 0300 1000 101 which replaces the previous 101 number. |
| 811 | Development of engagement strategies within the ward | Ward Wide | The Ward Coordinator is in the process of setting up several forums to engage and involve local residents. We have recently introduced an Elders Forum and are in the process of developing a Students Forum which will engage local people and find out their views and ideas on the Ward. The Neighbourhood Response Manager has set up an Environmental Forum and is carrying out Neighbourhood Appraisals throughout the ward which requires engagement from the local community. We are asking volunteers to come forward to assist us in this process. |
| 876 | Lack of community facilities and activities in the ward. | Ward Wide | The Ward Co-ordinator will be working with the existing community facilities throughout the ward to help develop increased community access and use of existing premises where appropriate. |
| 936 | Perception of alcohol related noise and anti-social behaviour | Jesmond Area | Action will be taken to prevent additional nuisance from public houses in the ward via Northumbria Police's Pub Watch scheme. The scheme has now been resurrected and aims to include all drinking establishments in the Jesmond area. |
| 956 | Home Security and Neighbourhood Watch | Ward Wide | The Ward Coordinator is working with the Police to introduce Neighbourhood Watch Schemes across the ward. |