

## Neighbourhood Services Priority Plan – Castle

NS Reference	What is the problem?	Where is it?	What are we doing about it?
78	Various problems associated with the retail outlets and Rugby Ground	Brunton Lane / Kingston Park Shops	<p>Traffic Congestion - A residents' permit scheme has been implemented to help alleviate parking problems, especially on rugby match days. Parking Control Officers also patrol the area during match days. The <a href="#">Neighbourhood Response Manager</a> will continue to monitor surrounding areas to see how they are affected as a result of the scheme.</p> <p><a href="#">Litter and Flytipping</a> - The <a href="#">Neighbourhood Response Team</a> will continue to monitor the condition of the area surrounding retail outlets and the metro line. Nexus and Tesco have agreed work together to help tackle the litter and flytipping problems, however, there is still a large amount of litter (particularly plastic bags) along the railway line.</p> <p>Work is planned for Kingston Park Green to thin out the shrubs and remove some self-seeded trees along the railway line to reduce the amount of litter which gets caught in the trees. Tesco will also be contributing by sponsoring a planting scheme. 10,000 bulbs will be planted, with the help of local school children, before the end of this year.</p>
80	Improvements required to footpaths in the Villages	Ward Wide	The Neighbourhood Response Manager is working with <a href="#">Technical Services</a> to identify footpath works which have been completed. A 3-year plan of future works has also been agreed with Elected Members.
81	Anti Social Behaviour	Kingston Park Green	<a href="#">Police Community Support Officers</a> have been patrolling the area and have had a positive effect as there has been a substantial reduction in anti-social behaviour. The Neighbourhood Response Manager will also continue to monitor the area and address specific issues as and when they arise. To find out more about the Council's Anti Social Behaviour Unit, <a href="#">click here</a> .

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555	Disabled access needs to be improved	Ascot Walk	The Neighbourhood Response Manager is working with Technical Services to identify suitable locations for dropped kerbs. Funding has been secured for this scheme as well as other disabled access improvements throughout Dinnington Village.
640	Maintenance of green spaces in the ward	Ward Wide	The Neighbourhood Response Manager is continuing to liaise with mainstream services about grass cutting and shrub bed maintenance levels.
667	Concern about the general condition of all Courts in Kingston Park	Kingston Park	A scheme was carried out last year to tackle a cross section of issues in 4 of the Courts - Bromley, Ascot, Farne and Hawkeshead. Work consisted of thinning shrub beds and renewing surfaces. Tree planting will take place in Autumn 2008. The results have been well received by residents, and consultation is currently underway for formal feedback and suggestions for future developments in other Courts. Technical Services have agreed to consider future funding and the Neighbourhood Response Manager will continue to address priority issues on a yearly basis.
763	<a href="#">Dog fouling</a> is a problem in the ward	Ward wide	The Neighbourhood Response Manager is continually working with the Enforcement Team to target problem areas highlighted by residents.
794	Fly tipping	Havannah, Three Hills and Big Waters Country Parks	The Neighbourhood Response Manager is working closely with the Enforcement Team and continuing to seek evidence of offenders. However, there has been no significant increase in flytipping of late. There is now a Park Ranger who works in the 3 parks and is aware of the problem. He will liaise with Police regarding any concerns. Any dens erected in the parks are also removed by the Council immediately.

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971	Residents have requested more floral displays in the ward	Ward Wide	The Neighbourhood Response Manager is looking at suitable locations for bulb planting across the ward. The first location to be addressed will be Kingston Park, with the bulbs planted in time for spring flowering.