Our Key Performance Indicators



We collect at least 98.65% of the total collectable rent owed by current and former tenants.

The rent loss from empty homes is less than 2.56%.



The number of tenancies terminated is less than 6.5%.



How much money we spend on improving homes.

The number of new Council homes that are built.

Reduce the number of empty homes.

How much money we spend on empty homes.



Reduce the carbon emissions from Council homes.